

# Always Know the Status of Work with Workfront for Jira

Get more work accomplished without technology barriers

Many enterprise workers are anxious about the chaos around their technology stack, relying on a variety of tools spread across multiple teams to get work done. The onslaught of disparate applications bogs your team down with inefficient workflows, siloed collaboration, and fragmented visibility into tasks and projects.

While engineering teams use Jira to track their work, the rest of the organization needs a single source of truth—an operational system of record. Workfront for Jira seamlessly connects the work completed in Jira to the overall plan kept and monitored in Workfront, maintaining a single operational system of record for all work accomplished across the enterprise.



## Gain a Singular View

Holistically view all of the work in your organization, regardless of the tool the team uses.



## Centralize Reporting

One place for reports—a unified view of the work being done in both Workfront and Jira.



## Automate Your Workflow

Seamlessly drive work from the management level, to execution teams.



## Save Time

Eliminate the redundant, manual entry of tasks, issues, and approval assignments in both systems.

# How You Can Work Smarter with Workfront for Jira

This screenshot shows a task detail view in Workfront. At the top, it displays metadata: Type (Task), Priority (Medium), Labels (None), Status (To Do), Resolution (Unresolved), Assignee (Davit Badalyan), Reporter (Narek Vagharshakyan), and Votes (1). The Description states: "We need the new website to go live by 1st May in order to be ready for Summer Sale. Design specs are attached." Below this is an Attachments section with a "Drop files to attach, or browse." button. The Activity section shows a timeline of updates: "Michael Sterling From Jira integration: A new issue was created in Jira and linked to this task." (Jan 31 2018 at 11:26 am), "Michael Sterling updated Planned Hours to 2 Hours and made 2 other updates." (requested that the Digital Team team work on this, gave Digital Team access to Contribute), and "Push Line Launch Websi..." (Project: TODAY, Status: 02, Priority: 00, Assignee: Requested by).

## Increased Visibility

Progress is clearly tracked in Workfront whether it's executed in Jira or Workfront since tasks are updated automatically based on Jira ticket status.

This screenshot shows the "Updates" tab of a task detail view. It includes buttons for "Update Status", "Log Time", "Edit Custom Forms", and "Filter System Updates". The activity feed shows: "Michael Sterling said this is 100% done and changed the status to Complete. Just now · Comment", "Michael Sterling - From Jira Integration: A new issue was created in Jira and linked to this task. View in Jira: https://workfront.atlassian.net/browse/MWUTLNL-4 (7 minutes ago · Like · Task · Comment)", and "Michael Sterling updated Planned Hours to 2 Hours and made 2 other updates. 11 minutes ago · Comment".

## Operational Insight

With intelligent reports, Workfront provides up-to-date information about the progress of work being tracked in Jira.

This screenshot shows the "Setup" page for Jira integration. It has tabs for "Triggers", "Setup", and "Activity Log". Under "Triggers", it says "When a new item is assigned in Workfront" and "Create a new Jira item in:". Below this are two columns of dropdown menus for "Workfront team/user/role" and "Jira project", and a column for "Issue type". The dropdowns are populated with: Digital Team, QA Automation, Mobile Development (iOS), Mobile Development (Android), Front-End Devs, Main Website Updates to La..., Testing and Hardening (TH), App Version 1.2 (iOS) (AV121), App Version 1.2 (Android) (A..., and Landing Page Redesign (LPR). The issue types are Task, Bug, Story, and Task. There is an "Add trigger" button at the bottom.

## Integrated Assignments

Automatically create new tickets in Jira by assigning work in Workfront, keeping information aligned across both solutions.

This screenshot shows the "Setup" page for Jira integration, specifically the "SYNCHRONIZE FROM WORKFRONT TO JIRA" section. It has a table with columns for "Name", "On Creation", "Always", and "Never". The rows are: "Name" (On Creation: Always), "Description" (Always), "Documents" (Only Workfront attached documents will be attached in Jira, linked documents will not be carried over. Always), and "Planned Completion Date" (Ensure "Due Date" is displayed when you configure the fields for your items in Jira. Always). Below this is the "SYNCHRONIZE FROM JIRA TO WORKFRONT" section with rows for "Status" (Always) and "Assignee" (Always).

## Easily Configurable

Choose which information gets synchronized between the two systems.



## Always Know the Status of Work

Workfront offers real-time visibility into your organization's work and integrates with your other operational investments (like Jira). Whether you're a single department or a vast enterprise, Workfront is designed to modernize your work processes and increase the productivity of your team—all from one central location. Workfront empowers teams to focus on the right work, do their best work, and deliver that work faster.

To learn more about how Workfront can drive your work forward, visit: [workfront.com/integrations/jira](https://workfront.com/integrations/jira)